



41 Sailor Lane, Leavenworth, WA 98826

509-885-0726

Terms of Service - 2026

This Agreement is between Alpine Woodworks LLC ("Alpine WW") and the undersigned Client. By signing below, the Client agrees to the following terms:

1. Payment Schedule and Design Fees

- a. Alpine WW provides one complimentary estimate, including a 3D rendering, based on the information and measurements supplied by the Client.
- b. Upon acceptance of the estimate, a deposit equal to 25% of the estimated total is required to initiate final plan and elevation drawings.
- c. Design revisions resulting from scope adjustments or updated information are billed at \$105 per hour. All scope changes must be approved in writing and may result in price and schedule adjustments.
- d. Written approval to "Proceed as Designed" authorizes production and increases the total deposit to 50% of the final invoice amount.
- e. The remaining balance is due in full prior to cabinet pickup or delivery. Alpine WW reserves the right to withhold release of goods until payment is received in full.

2. Pricing & Material Escalation

Estimate pricing is based on current material pricing and availability. If material costs increase by more than 10% after the estimate is issued, Alpine WW will notify the Client and review available options prior to proceeding. The final project price may be adjusted based on material pricing and availability at the beginning of production. Approved scope changes may result in additional charges.

3. Site Verification

Site verification of all measurements, including walls, cabinets, doors, windows, appliances, and clearances, is the responsibility of the Client or Contractor. Any corrections to design measurements must be submitted in writing within five (5) working days of the design date. After five (5) working days without written requests for corrections, measurements are understood to be correct as designed. Changes or corrective work performed to the design after five (5) working days of the design date will be billed at \$105 per hour and can be added to the final invoice. Alpine WW is not responsible for errors resulting from measurements provided by others.

4. Optional Measurement Verification

Alpine WW can be hired to self-verify the cabinet design measurements prior to production if requested for a minimum fee of \$2,000. Pricing is dependent on drive time, plus \$105 per hour for site review. Changes or corrective work performed to the design will be billed at \$105 per hour. Alpine WW shall assume responsibility for the correct fit of cabinets designed and verified on site. Finished wall, floor, and ceiling cladding must be in place. Appliances are excluded.

5. Delivery

Delivery to the ground floor of the site is available upon request. Pricing is dependent on job size and location. Alpine WW assumes responsibility for damage occurring during delivery performed by Alpine WW personnel. Risk of loss transfers to the Client upon pickup or upon completion of delivery to the site.

6. Exclusions

The following are excluded unless otherwise agreed in writing: installation, storage, delivery, installation fasteners, knobs/pulls, countertops, plumbing fixtures, electrical fixtures, and appliances. Warping of slab plywood or routed MDF doors is beyond Alpine WW’s control and is therefore not subject to warranty or free replacement. Any damage caused by/during transportation or improper storage by others is excluded from the warranty.

7. Storage

Storage of cabinets, equipment, or materials is not included. Pickup must be scheduled within three (3) business days upon notification of completion. After three (3) business days without an approved pickup date, a storage fee of \$25 per day may be added to the final invoice. After ten (10) business days, Alpine WW may arrange delivery at the Client’s expense. Cabinetry will not be released without full payment or an executed written payment agreement.

8. Stain Disclaimer

Wood naturally varies in grain, tone, and texture. These variations are not defects. Stain color may vary due to wood characteristics. A sealer coat prior to staining is available upon request for an additional charge.

9. Suspension or Delay

If the project is delayed due to Client actions, contractors, or site conditions, Alpine WW may recover associated costs including rescheduling, storage, and material escalation. Production will resume based on Alpine WW’s then-current schedule availability. Alpine WW shall not be liable for delays or resulting schedule impacts caused by events beyond its reasonable control, including material shortages, supplier delays, weather events, labor disruptions, or governmental actions.

10. Termination

If the Client cancels the project after approval, the Client is responsible for work completed to date, materials ordered, cancellation costs, and a reasonable allowance for overhead and profit based on the percentage of project completion. Any unused portion of the deposit may be applied toward these costs, and the Client remains responsible for any outstanding balance.

11. Warranty

Alpine WW warrants workmanship to be free from manufacturing defects for three (3) years from the date of delivery or pickup. This warranty covers repair or replacement of defective components at Alpine WW’s discretion and does not cover normal wear, improper installation by others, environmental movement of natural wood, improper storage, abuse, or misuse. Except as expressly stated herein, no other warranties, express or implied, are provided.

12. Limitation of Liability

Alpine WW’s total liability shall not exceed the total amount paid under this Agreement. Alpine WW is not liable for incidental or consequential damages.

13. Governing Law

This Agreement is governed by the laws of the State of Washington. Venue shall be Chelan County, Washington.

The signatures below indicate acceptance of these terms as a binding agreement between the parties.

Alpine WW Representative: _____ Date: _____

Client Signature: _____ Date: _____

Contractor Signature: _____ Date: _____

Proceed as Designed: _____ Date: _____